



Support hospice care so our neighbors can die with compassion and dignity.

Your gift makes hospice care available for everyone, regardless of ability to pay.

Your gift provides grief, bereavement, nutritional services, social work, and volunteer support for families in hospice care.



"Thank you for the services you provided to us in these desperate final weeks of (my husband's) life. I am so indebted to you in my spirit with the help you provided. Thank you from the bottom of my heart."

"We have no doubt 'our friends' were cared for and their families supported as wonderfully as you did over three years ago for our mother. All you do to assist those coming to the end of their lives is truly welcomed and appreciated."

A word from our Board Chair:

We would like to take a moment to remind people who we are and what we do. Our mission states we provide compassionate and dignified care to patients and their families. In the past eleven years we added Home Health and Palliative Care to our original Hospice program and experienced a lot of growth.

Home healthcare provides comprehensive skilled and compassionate care, from pediatrics to geriatrics. In addition, we provide **Homemaker and Companion Services**, also known as Private Duty.

Palliative Care is a critical element in the continuum of care we provide. Often there is confusion over the difference between Palliative and Hospice. Both offer a team approach concentrating on relief of symptoms and pain management related to any serious or chronic illness at any stage of life. The distinction is that Palliative can help with life-prolonging treatments and therapies where Hospice does not.

Hospice is a philosophy of care that neither prolongs life nor hastens death. This care is for individuals with life-limiting medical conditions. The patient and family, as a unit, are supported by an interdisciplinary team on this journey. The goal is to keep them as comfortable as possible, physically, emotionally, socially, and spiritually.

While we keep growing and our quality of care continually improves, revenue remains an ongoing concern. Covid-19 forced us to look at our business model. We adjusted so most of our staff can work from home. This, in turn, allowed us to move into a smaller space at 823 Grand Avenue in Glenwood Springs with a considerable cost savings.

Approximately 90% of our revenue is comprised of Hospice, Home Healthcare and Private Duty care, but often the reimbursement falls short of the expenses related to the care, and we provide that care regardless of a patient's ability to pay. We also offer spiritual, emotional, and bereavement support to all our Hospice patients and their families at no cost and no opportunity for reimbursement. These services plus our social work resource for families and patients cost close to \$300,000 annually. **Your support keeps these programs strong for our patients and their families.**

In looking ahead, several things come to mind. First, there is our Palliative Fellowship. Due to a generous contribution from Paul Bushong, we are strengthening our ability to provide this care through education of our staff and future growth to candidates across Colorado. Second, we are pursuing ways to increase our presence in the Eagle/Vail area to better serve the area. And finally, our Hospice House. We continue to work with a developer to reconfigure our needs hoping to resubmit the subdivision application to the County. We still feel the location overlooking the Roaring Fork River, adjacent to the new Riverview School, is a wonderful site for a Hospice House.

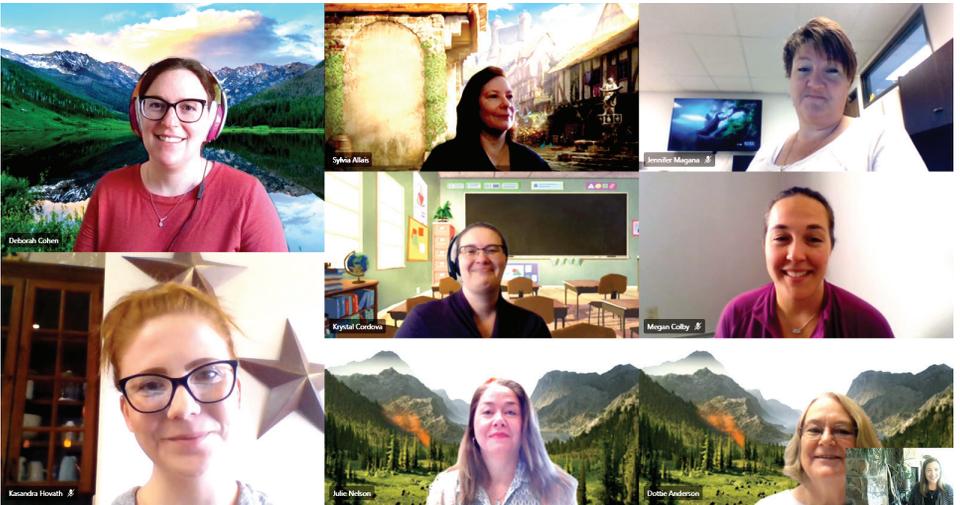
In closing, we would be remiss if we didn't recognize the herculean effort displayed by our entire staff and volunteers during all the commotion and disruption of the last eight months - an extraordinary example of skill, determination, and devotion - we thank you, one and all!

Sincerely,

Peter Guy, Chair, Board of Directors

BETSY AND HER MOTHER:
After Covid-19 hit in March, the first time Betsy was able to visit her mother in person at her care facility, was August 13. It was then she realized she needed to bring her mother home so she could pass in the loving arms of family. Betsy's mother was more than eager to head home. They need to move quickly as the end was near. Betsy called HCHOTV. Betsy's mom needed a bed and a nurse needed to get to her at Betsy's home. This was during the fire in Glenwood Canyon. We found an approved route for the nurse and a bed to move into Betsy's home. "Thank you Hospice. Mom's frown that we had seen for the last few months, changed to a smile when we brought her to our house. And you made it happen."





Some of our team participating in a virtual meeting (top left to right) Deb Cohen, Sylvia Allais, Jennifer Magana (middle left to right) Krystal Cordova, Megan Colby (bottom left to right) Kassandra Horvath, Julie Nelson, Dottie Anderson, Tricia Williams.

HomeCare & Hospice of the Valley is a non-profit organization providing home healthcare and hospice services. We are privileged to provide social work, nutritional, volunteer, grief, and bereavement support at no cost. In 2019, this care totaled close to \$300,000. These services are not funded. We must raise funds to support the needs of our community members who deserve hospice and the support it entails.



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